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# TRAVAX<sup>®</sup>

for WINDOWS<sup>®</sup>

*Version 1.2*

## **User's Guide**



# TRAVAX<sup>®</sup> FOR WINDOWS

Version 1.2  
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## TRAVAX® USER INFORMATION

We recommend that you fill in as much of the information below as possible in order to enable more efficient technical support and customer service (see page 1 for information about contacting Shoreland). If you do not install Travax yourself, please ask the technician who does to enter the information about file location, program group names, etc.

**SUBSCRIBER ID:** \_\_\_\_\_

Your Subscriber ID appears at the top center of your mailing label as a 6-character code beginning with either SU or IA.

**CLIENT ID:** \_\_\_\_\_

Ask us for this code the first time you call for service. If you change your practice name or mailing zipcode, this ID will be revised.

**UPDATE FREQUENCY:** \_\_\_\_\_

You get Travax updates either once each month or every week.

**TRAVAX INSTALLED TO:** \_\_\_\_\_

Record the drive and directory path you chose for Travax installation.

**PROGRAM GROUP:** \_\_\_\_\_

Record the name of the program group on the Start menu that contains the Travax program icons.

**E-MAIL RECEIVING ADDRESS:** \_\_\_\_\_

If you have chosen to receive update files via e-mail, record the address that you have requested the files be sent to.

**E-MAIL SOURCE DIRECTORY:** \_\_\_\_\_

If you have chosen to receive update files via e-mail, record the drive and directory path where you will store them for the Update program to find them. Because Travax for Windows does not understand long directory and file names, Shoreland recommends using a directory at the root of your local drive, such as c:\updates, for this purpose.

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## INTRODUCTION

Welcome to TRAVAX® for Windows. You'll get the most out of Travax if you take some time becoming acquainted with its various features and learning how to take advantage of the help available to you through the help system and User's Guide. Titles of sections you can find in the Travax help system's Table of Contents appear Underlined in this guide. Guide sections are referenced in **Boldface**.

Most of Travax's help is online as part of the program. If you're not familiar with Window's help system and its features, we recommend that you review your Windows documentation to learn how that system works. Remember, you can click the Contents button at any point while viewing help to display the help Table of Contents. Click Index while viewing help to search the help system for topics related to the item you find perplexing. Click Print to get a printed copy of the help topic.

You can get help for the window you're working in by pressing the Help button in that window. If there isn't a Help button, close the window and then click the Help button in the window Travax returned you to.

Travax also displays help prompts in a box along the bottom of its 4 main windows: Itinerary, Reference, Utilities and Setup. If you position your cursor above a button or feature you're unsure of in any of those windows, Travax displays a brief explanation of it in the box.

As a Windows program, Travax for Windows follows and utilizes the conventions used by Windows and other Windows programs. Please consult Windows help and documentation if you are not familiar with use of a mouse, scrolling, or other standard Windows controls.

See **Getting Started** on page 7 for the basics about producing itinerary reports and updating your program. **The Travax Screen & Navigating Travax** on page 5 covers the basics for getting around and making choices. The Glossary of Terms in the online help defines terms you may be unfamiliar with.

You'll find detailed information about entering itineraries and producing reports in the online help beginning in Itinerary Entry. Information about updating can be found online in Updating Travax, and if you're using Travax on your local area network, be sure to see **Operating Travax on a Network** on page 13 for information about additional features.

If you have problems with Travax or questions you need answered, see **Getting Technical Support** in the next section.

## GETTING TECHNICAL SUPPORT

If you have a problem that you can't resolve via the help system or the User's Guide, call (800) 433-5256 or (414) 290-1900 for assistance.

- If your problem is an error encountered while operating Travax, contact Technical Support by pressing 1 when the Auto Attendant answers your call. You can also e-mail tech@shoreland.com.
- If your problem is missing or damaged update disks or other program materials, please contact Customer Service by pressing 3 when the Auto Attendant answers. You can also e-mail service@shoreland.com.
- If you have a question about information contained in Travax or its updates, please contact our Editorial Department by pressing 4 when the Auto Attendant answers. You can also e-mail editor@shoreland.com.

If you have a technical problem, we'll be able to solve your problem faster if you are able to provide the full text of any error message you have encountered (including the error number, if given) that relates to your problem – along with accurate details of the steps you took leading up to that error. Also, specific information about your computer system setup and printer, including makes and models, can be useful in solving certain types of problems.

Technical Support and other services are available by calling the above number between 8:30 a.m. and 5:00 p.m. Central Time, Monday through Friday. Our voice mail system will take your call when our office is closed. When leaving a message, please be sure to identify yourself as a Travax user, slowly and clearly give your telephone number and the best hours to return your call, and give a summary of the problem. We will return your call as soon as we can.

## INSTALLING & REINSTALLING TRAVAX

### System Requirements

To run Travax for Windows you need:

- a PC running Microsoft Windows 95 or later
- a hard disk drive with 10 megabytes of free space (10,000,000 bytes free)
- a high-density (1.44 megabyte) 3.5 inch floppy disk drive
- a mouse (required to access all of the program's features)

### Installation Options

You can install Travax for Windows as a "stand-alone" program on your own computer, or you can install it on a local area network (LAN) server to enable multiple computers at your licensed site to access it. When Travax is installed on a LAN, it restricts the number of users who can access it at any given time. The number of permitted users is displayed in the program's title bar while running. Refer to the [License Agreement](#) in help for more information about your Travax

license. You can also view the License Agreement directly via the License button in the About Travax window.

### **Uninstall Demonstration Version**

If you have just subscribed to Travax and previously installed the demonstration version of the program for testing, we strongly recommend you uninstall the demonstration version from your system before installing the full version of Travax.

### **Installing Travax for Windows**

Travax for Windows uses the familiar Windows Install Shield program. Run Install Shield by executing its application file, setup.exe. That file is located on Travax for Windows Installation Disk 1. Take the following steps:

1. Insert Installation Disk 1 in your computer's floppy drive (A or B – we'll use A in these instructions).
2. Run the copy of setup.exe that's on Installation Disk 1. You can do this in any of the following ways:
  - Using Windows Explorer, display the contents of the disk in drive A, locate setup.exe, then double click the file icon.
  - Using the Start Menu, click Start, click Run..., type a:\setup.exe in the command box, then click OK.
3. Follow Install Shield's prompts to choose your installation type and configure Travax for your system.

### **Stand Alone Installation**

Choose this type of installation if your computers are not networked or if only one person on one machine will operate Travax.

### ***Windows NT/2000/XP***

Users with Administrator or Power User level permissions on their own computer can install Travax on the system and use it themselves without making further adjustments to security permissions.

When a computer Administrator installs Travax on a computer where it will be run by a user under a different account with lesser security privileges (Power User or User), the %local machine%\User account must be given "Modify" level security permissions on the root Travax directory (default is c:\travwin) and its subdirectories. Also set these permissions if a Power User installs the program and it will be used by other user accounts on the system with equal or lesser security privileges.

### **Network Installation**

Choose this type of installation if your computers are part of a LAN and you want more than one person on one machine to have access to Travax. You do

not have to choose the network installation for a single user on a network to be able to use shared network resources such as printers – those resources will still be available to the user if you choose the “stand-alone” installation.

If you choose to install Travax on a LAN, it requires that users enter a password before gaining access to functions that involve updating and customizing the program. See **Operating Travax on a Network** on page 13 for details about restricted features and password authorization. Install Shield will prompt you to enter the password on installation. The password can be up to 15 alphanumeric characters (if you type more, it will only register the first 15), and it is case sensitive. Be sure to write your password down and keep it in a safe place.

Each user's computer must access the Travax files on the network using the same drive and path mapping, and the Travax files must be installed to the server drive from a workstation using that mapping. If the server location `d:\serverdata\sharedapps` is mapped as the S drive, install Travax to the server from a workstation with the mapped S drive and ensure other workstations accessing Travax have the same mapping. In this example, all workstations would see the Travax files installed at `s:\travwin` (or the name you prefer for the root Travax directory). The Travax Network Client would be installed to workstations requiring it by running `s:\travwin\clistall.exe`.

### ***User Account Permissions***

The user accounts or security groups that provide access to Travax on the network server must have “Modify” level security permissions on the root Travax directory and its subdirectories to ensure proper program operation for all users. “Modify” permissions include Read, Write, Add, Delete, and Modify rights.

### **Installing Network Clients**

Install network clients by running `clistall.exe` from each client workstation. `Clistall.exe` is located in the same directory as your Travax for Windows system files. Following through on the example used above, run `s:\travwin\clistall.exe` from each user's workstation. Use the Windows Run... command as described on the previous page in order to run `clistall.exe`.

The Travax Network Client installation program asks you which features you want available to the current workstation (Travax for Windows, Update, Backup). It then creates a program group with the corresponding icon(s) in your Windows Start menu.

### **Reinstalling Travax**

You may need to reinstall Travax for Windows at some point, either because you want to move the program, a file or files have become corrupted, or program

updating was neglected for such a period of time that reinstalling Travax is the fastest way to get the program back up to date.

Contact Customer Service via any of the following methods to request an up-to-date set of installation files. There is no charge for installation disk sets shipped via standard U.S. Mail or Air Mail; however, if you want express delivery service, you must pay for that option. You may also choose to download a current installation file set from our web site (our service representatives will provide you specific instructions for using this option).

e-mail: [service@shoreland.com](mailto:service@shoreland.com)

fax: 414-290-1907

phone: 414-290-1900 (press 3 on the voice menu)

toll-free (U.S. & Canada): 800-433-5256 (press 3 on the voice menu)

***Reinstalling Over an Existing Version*** – Install Shield will ask whether you want to retain custom information and settings from the Travax for Windows version you are replacing. If you have defined report formats, entered any custom notes, or created custom country information files that you want to save, have Install Shield retain your custom data. It is a good idea, if possible, to create backup copies of this data yourself (see [Travax Backup Program](#) in help for information about backing up your custom data). If you haven't customized Travax, or if your custom data files are corrupted, tell Install Shield to overwrite your custom files.

***Reinstalling in a New Location*** – If you want Travax for Windows installed in a different location on your computer or server we recommend that you first remove the version you want to replace (see “Uninstall Travax” below). If you want to retain custom data files and settings from your current version, use the Travax Backup Program to back your custom files up to a floppy disk, then use its Retrieve feature to “restore” the custom files to your newly installed version. See [Travax Backup Program](#) in help for more information.

### **Uninstall Travax**

If you need to remove Travax from your computer or network, use the Add/Remove Programs utility in the Windows Control Panel. It will remove the Travax system and data files.

In pre-XP Windows versions, click Start, select Settings, click Control Panel, locate and double click the Add/Remove Programs icon, scroll the program list to find Travax for Windows and click its name, then click the Add/Remove button. In XP, click Start, select Control Panel, then pick the Add or Remove Programs item.

**Note** – Uninstall will not be able to automatically remove custom country information files that you may have created and stored in the \custom subdirectory. If you have created custom country files, you will have to delete those files yourself and then delete the empty Travax directories.

## **THE TRAVAX SCREEN & NAVIGATING TRAVAX**

Travax for Windows follows standard Windows menu conventions and uses standard Windows devices such as buttons, scroll bars, check boxes, radio buttons and combo boxes to let you make choices and view information you want.

As with many Windows programs, it pops up all sorts of control panels, dialog boxes and work windows that give you information and let you make choices about program operations. You can close any of these windows by using the close button in the title bar or, in most cases, by clicking the Cancel or Close button in the window itself.

In windows where you change settings, click the OK button to save the changes and return to the base window or click the Cancel button to void the changes you made and return to the base window.

The following provides information about Travax's most common features:

### **Menu**

The line below the Title Bar in the Travax window is the Menu. This works like standard Windows menus, and it lets you navigate without using a mouse. To select a menu item, press the Alt key and then type the underlined letter in the menu item you want. You can also select menu items by clicking directly on them.

The Menu lets you access any part of Travax, with submenu items leading directly to all of Travax's features and functions.

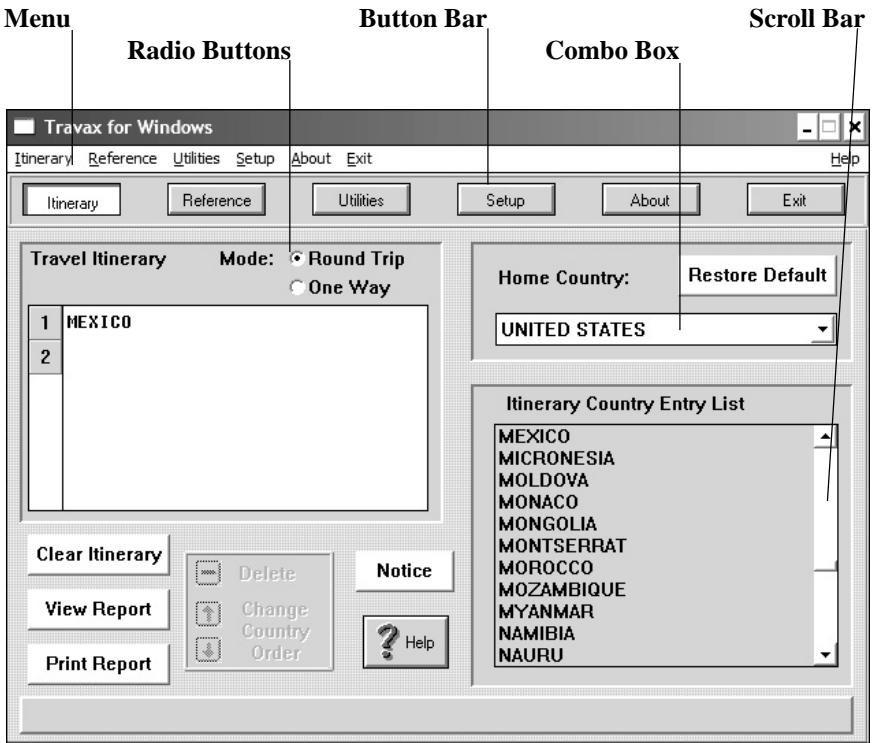
### **Button Bar**

The Button Bar appears directly below the Menu. Each button corresponds to a main Travax window. Click a button to view that window.

### **Scroll Bars**

As with other Windows programs and features, when you see a scroll bar, you can use your mouse to click on the buttons at either end of the bar to slowly scroll the contents, click above or below the "scroll box" within the scroll bar to scroll the information a "page" at a time, or you can click and drag the "scroll box" within the bar to scroll even more quickly.

**Figure 1:** Travax Itinerary window and common features.



**Check Boxes**

These boxes, that typically appear as raised gray squares next to items you can select, act like toggle switches. Click once and a check mark appears to indicate you have selected an item. Click again and the check mark disappears, indicating the item is no longer selected. Check boxes are not mutually exclusive. When you see a list of items with check boxes next to them, you can usually select multiple items.

**Radio Buttons**

Think of the station preset buttons on your car radio and you'll understand why these are called radio buttons. You can only select one item at a time, and when you make a selection it automatically cancels your previous selection. These may appear as recessed white circles with a black dot in the center of the current selection, or they may appear as raised gray diamonds with the selected item being a recessed gray diamond with a small black diamond in its center.

## Combo Boxes

A combo box is a combination data display area and pick list. You use it to select one item from among a set group of choices. It's recognizable by its single-line display area with a button at the right end of the display. There's a downward pointing triangle on the face of the button. Click the button to make the list of potential choices appear. If the list is too long to fit in the area allotted, a scroll bar appears on the right side of the list. Make your choice by clicking on the item you want. The list closes, and the selected item appears in the display.

See [Glossary of Terms](#) in the online help for explanations of other terminology that may be used in the documentation.

## GETTING STARTED

We designed this section to quickly tell you how to accomplish basic program tasks. It starts with short sections explaining how to enter an itinerary and print or view a Travax report. After that, we describe several Travax functions, including running updates and defining custom reports.

### Travel Itinerary Entry

When you start Travax, it displays the Travel Itinerary window with the cursor in the Travel Itinerary table. You use this table to enter country names and build your itinerary.

The quickest way to enter a country name is to type the first few characters of the country name and then glance at the Itinerary Country Entry List on the right side of the window to see whether the country name you want is highlighted. If it is, press the Enter key, and Travax loads the full name into the Travel Itinerary table. Repeat this process until you have included all the countries the traveler will visit.

If you prefer, you can type the complete name and then press Enter; or you can scroll the Itinerary Country Entry List to display the country you want and then double click the name to enter it in the itinerary.

Be sure to review [Itinerary Processing Considerations](#) in help for important information about Travax's itinerary processing (you can also click the Notice button in the Travel Itinerary window to view this document).

### Printing an Itinerary Report

Once you've entered your itinerary, press the Print Report button. If Travax needs to ask you any questions about the itinerary, it will display a window with the question. Click "Yes" or "No" to answer the question. Once it has the information it needs, Travax displays the Print Report Options window. For now, focus on the following options:

**Enter Secondary Heading** – This field lets you enter text, such as the traveler’s name, that personalizes the itinerary report (see [Define Report Headings](#) in help for more information about itinerary report headings). You can replace or add to the text already displayed in this field.

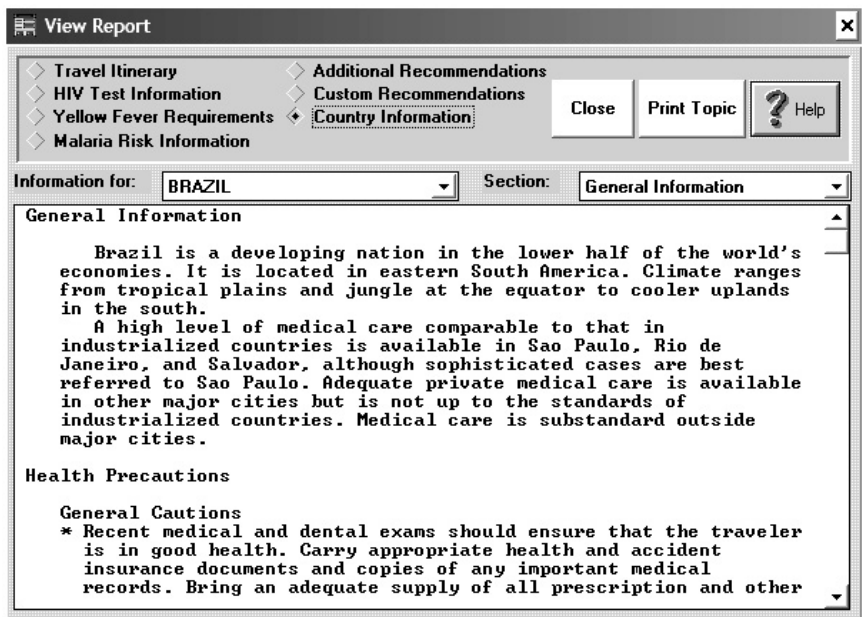
**Select Report Definition** – This field lets you pick the report format to use for the current report. Unless you define a different default format, Travax offers to print the itinerary report using the Standard Report format (see [Editing Report Definitions](#) in help for more information about defining custom report formats). Click the button at the right of the display area to see a list of available report formats.

**Print Report** – This button starts the printing process. Press it and the Print window opens, allowing you to print all report pages or a selected range of pages. “All” is the default. Press the OK button and the report goes to your printer. See [Printer Setup & Printing](#) in help for more information about choosing your printer and printing in Windows.

### Viewing an Itinerary Report

Once you’ve entered your itinerary, press the View Report button to display the View Report window. It lets you view different segments of the itinerary report

**Figure 2:** Viewing an itinerary report.



on your computer screen and to print those sections selectively by clicking the ***Print Topic*** button.

Click on the radio button next to the category you want to view in order to display information for that category on screen. If the information displayed won't fit into the view window, a scroll bar appears at the right of the window that lets you scroll the information. If there is no information in that category for the current itinerary, you will see a short message saying, "There is no specific information on this topic."

Several of the report categories consist of multiple sections. If you chose one of these categories, the Section combo box appears on the right side of the bar above the view window. Click the button at the right of the section name to display the list of available sections, then click the name of the section you want to view. This is a short cut that takes you directly to that section; scrolling will get you there to, but it may take a few seconds longer.

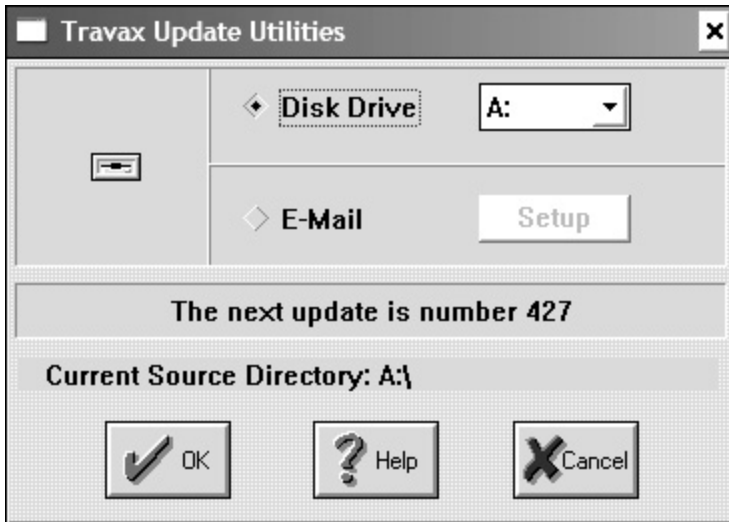
When you select the Country Information category, the Information For combo box appears on the left side of the bar above the view window. It lists the name of the country whose information appears in the window below it. Click the button at the right of the country name to display the list of itinerary countries, then click the name of the country whose information you want to view. Use the Section combo box (as described above) to go quickly to different sections of the country information.

### **Updating Travax**

You receive a numbered Travax Update File weekly or monthly depending on your subscription format. It contains compressed, revised files for the Travax system based on changes in health and safety conditions. There are 2 ways you can incorporate the contents of the Update File into Travax: you can update while running Travax, or you can run the update program separately. Either way, the options and results will be the same.

*If you installed Travax on a local area network (LAN), this feature is restricted to authorized users. See **Operating Travax on a Network** on page 13 for information about updating LAN installations.*

A brief summary of how to use each method follows (see [Travax Update Program](#) in help for complete details). Note that you must enter Travax updates in sequence. If a numbered update is missing, Travax will display an error message indicating what update it requires next. If an update has already been entered into the system, Travax will not rerun the update (you'll receive an error message).

**Figure 3:** Updating Travax.

**Windows NT/2000/XP:** Users with these platforms must use the *Run Update Separately* option described below in order to avoid a General Protection Fault error as the update process completes. Do not launch the update program from within the running Travax program.

**Update While Running Travax** – Go to the Utilities window by pressing the Utilities button. Press the Process Update button in the Update Processing panel. Continue with “In the Travax Update Utilities Window” below.

**Run Update Separately** – Select Update from the Travax program group in the Windows Start menu. Continue with “In the Travax Update Utilities Window” below.

**In the Travax Update Utilities Window** – Specify the source (location) of your update file in the Travax Update Utilities window:

- If you receive your update files on disk, select the Disk Drive option and be sure the correct drive is specified (click the button to the right of the drive letter to view a list of available drives).
- If you receive your update files by e-mail, select the E-Mail option. Click the Setup button if you have not already entered the drive and directory where the e-mail update file is located, then enter the drive and directory name (see [E-mail Update Setup](#) in help for detailed instructions). **Note:** Travax for Windows does not support long file and directory names. It is strongly recommended that the source directory for the e-mail update files

be at the root of your local drive. Using a directory such as c:\updates would be ideal.

When you have correctly specified the Update File source, press the OK button. Update will process the file and then display a message about the processed file. Press OK to clear the message, then press Cancel in the Travax Update Utilities window to close the program. If you started the update from within Travax, it will automatically restart and return to your screen. If you ran update separately, you'll be back to your system's screen.

### **Customizing Travax Reports**

Travax gives you several ways to customize the appearance and content of its reports. Press the Setup button to go to the Setup window where you control print and report formatting functions through the following buttons:

**Define Report Headings** – Select this to display the Define Report Headings window. Use this to modify the content and display rules for the 3 page-heading lines in an itinerary report:

- **Primary** – This is the top heading line. You'll probably want to enter a line that identifies your organization as the report provider. As with each of the following headers, you can set this to appear on all pages, first page only, page 2 thru end, or never.
- **Secondary** – This prints below the primary heading, and you can alter it when you print each itinerary report. In most cases, you'll want this to be some standard text that precedes the individual traveler or travel group's name.
- **Date** – This is the last heading line. It can display the date of the most recent update or the date on your computer system's calendar at the time the report is printed.

**Define Report Footer** – Select this to display the Define Report Footer window. Use this to modify the content and display rules for the footer line in an itinerary report. By default, the footer prints the current page number. The Footer control panel has a line for the text used in the footer and a field for setting the pages the footer should print on.

**Select Report Fonts** – Select this to change the fonts used for different parts of the itinerary report. The fonts available depend on what fonts you have on your system.

**Create/Modify Report Definition** – Select this field to create or modify custom report formats. Travax lets you create 15 custom report definitions. Use this feature to define which sections should be included in the report and in what

order. You can also include or exclude specific subsections of the Country Information section (see [Editing Report Definitions](#) in help for information about using this feature).

*If you installed Travax on a local area network (LAN), this feature is restricted to authorized users. See **Operating Travax on a Network** on page 13 for information.*

**Preferred Report Definition** – Use this combo box to designate the report definition Travax should offer as the default format when printing an itinerary report. This is set to the Standard Report format by default. You can also control the printing of a Key explaining the codes used in tables in some parts of the itinerary report by selecting the appropriate check boxes in the lower portion of the control panel.

*If you installed Travax on a local area network (LAN), this feature is restricted to authorized users. See **Operating Travax on a Network** on page 13 for information.*

**Home Country Default** – If you use Travax to process itineraries for travelers in countries other than the United States, you can change this setting to display the appropriate country name and to ensure proper calculation of yellow fever immunization requirements. See [Itinerary Processing Considerations](#) in help for more information about this setting.

*If you installed Travax on a local area network (LAN), this feature is restricted to authorized users. See **Operating Travax on a Network** on page 13 for information.*

**Printer Setup** – Use this to choose your printer and to access the Windows printer setup functions.

### **Entering Custom Information in Travax**

Travax lets you include custom information in its reports in the form of Custom Notes and/or Custom Country Information Files.

*If you installed Travax on a local area network (LAN), these features are restricted to authorized users. See **Operating Travax on a Network** on page 13 for information.*

**Custom Notes** – You can create your own recommendation note, link it to any number of countries, and program it to appear in a specific section of the Travax report. You create and edit these notes in the Custom Note Maintenance panel in the Utilities window.

**Custom Country Information Files** – You can create your own data file for each Travax country through the Custom Country Information panel in the Utilities window.

See [Travax Utilities](#) in help for more information about these features.

## OPERATING TRAVAX ON A NETWORK

If you have installed Travax for Windows on a LAN, it will operate in either of 2 modes: Standard Mode or Maintenance Mode.

Standard Mode allows any user access to Travax itinerary processing and reporting. It is the mode you should normally operate in unless you need to update the program, enter custom data or set program defaults. Buttons and menu items that lead to features available only to users in Maintenance Mode appear dimmed when viewed by users in Standard Mode.

Maintenance Mode is restricted to authorized users who supply a required password, and it provides access to features such as updating, entering and modifying custom notes and country files, defining report formats, setting the default home country, setting the preferred report format, and backing up custom data and settings.

If you have licensed Travax for multiple simultaneous users, be aware that all other users must be off the Travax program when a person enters Maintenance Mode. If a user is operating Travax in Maintenance Mode, other users will be refused access until the current user exits Maintenance Mode.

### Access Maintenance Mode

To access Maintenance Mode from within Travax, select Utilities from the Menu at the top of the Travax window, then select Maintenance Mode from the Utilities menu. Supply the password when prompted, then click OK. All Travax features are now available. Contact Technical Support (see page 1) if you cannot remember your password.

Please note 2 specific items on the Utilities menu when you are in Maintenance Mode:

- **Maintenance Mode** – This item appears with a check mark next to it indicating you are in Maintenance Mode. To exit Maintenance Mode but remain in the program, just click this menu item.
- **Change Password** – This item lets you change the system password. Select it and you will be prompted to type in and confirm a new password. The password can be up to 15 alphanumeric characters (if you type more, it will only register the first 15), and it is case sensitive. Be sure to write your password down and keep it in a safe place.

## Running Update or Backup Separately

If you choose to run either the Update program or the Backup program separately from the Travax program, each utility will ask you to enter the password before giving you access to their features. Note that you cannot start the Update program if other users are in the Travax program. You may start the Backup program at any time.

## Authorized Users Exceeded

A counter in the Travax title bar tells network users how many people are using the program and how many users are authorized. If the full number of authorized users are already on the system when you try to start Travax, you'll get a message telling you that.

Sometimes a system crash or a user who turns off or loses power to a system while Travax is still running will cause the counter to think more people are using the system than really are. In many cases, the counter file is usually "smart" enough to figure out and correct the problem. However, it cannot do that with a single use license. In this case, you'll get an erroneous message indicating that the number of authorized users has been exceeded. A button in the message box lets you resolve the problem by resetting the network control file.

## Reset Network Control File

If you are sure that no one is using Travax but the network control file is preventing you from starting the program, press the button in the message box to reset the network control file. When you press the button, Travax asks you to enter the password used to enter Maintenance Mode. Enter the password and click OK, then click the Reset button.

**Warning** – If people are using Travax when you click Reset, their sessions will be terminated. Therefore, it is imperative that you be certain no other users are on the system before you use this feature.

## Clear Control File Manually

The network control file is located in the \control subdirectory found in the directory where you chose to install the Travax program files. You can clear the control lock by navigating to the \control directory (e.g., s:\travwin\control) and deleting the travuser.ctl file. Travax will recreate the file the next time you run it.

**Warning** – If people are using Travax when you delete the travuser.ctl file, their sessions will be terminated. Therefore, it is imperative that you be certain no other users are on the system before you delete the file.

## TRAVAX COUNTRY LIST

This is a copy of the Travax country names, numbers and cross reference list. If a listed item does not have a number it is not directly supported by Travax; refer to the country listed in parentheses next to it.

<i>No.</i>	<i>Country Name</i>	<i>No.</i>	<i>Country Name</i>
1	Afghanistan		British Honduras (see Belize)
2	Albania	24	British Virgin Is.
3	Algeria	25	Brunei Darussalam
4	American Samoa	26	Bulgaria
	Andaman Is. (see India)	27	Burkina Faso
5	Andorra	28	Burma
	Anegada (see British Virgin Is.)	29	Burundi
6	Angola		Caicos Is. (see Turks & Caicos)
140	Anguilla	49	Cambodia
230	Antarctica	30	Cameroon
	7 Antigua & Barbuda	31	Canada
	8 Argentina	32	Canary Is.
68	Armenia	33	Cape Verde
234	Aruba		Caroline Is. (see Micronesia or Palau)
	Ascension Is. (see United Kingdom)	34	Cayman Is.
9	Australia		Celebes (see Indonesia)
10	Austria	35	Central African Republic
202	Azerbaijan	36	Chad
11	Azores	37	Channel Is.
12	Bahamas	38	Chile
13	Bahrain	39	China
	Bali (see Indonesia)	40	Christmas Is.
14	Bangladesh	41	Colombia
15	Barbados		Commonwealth of Ind. States (see specific republic)
	Barbuda (see Antigua & Barbuda)	42	Comoros
207	Belarus	43	Congo
16	Belgium	44	Cook Is.
17	Belize		Corsica (see France)
18	Benin	45	Costa Rica
19	Bermuda	93	Cote d'Ivoire
20	Bhutan		Crete (see Greece)
21	Bolivia	208	Croatia
	Bonaire (see Netherlands Antill.)	46	Cuba
	Borneo (see Brunei, Indonesia or Malaysia)		Curacao (see Netherlands Antilles)
228	Bosnia-Herzegovina	47	Cyprus
22	Botswana	48	Czech Republic
23	Brazil		Czechoslovakia (see Czech or Slovak rep.)
	Britain (see United Kingdom)		

*No. Country Name*

- Dahomey (see Benin)
- Democratic Kampuchea (see Cambodia)
- 204 Democratic Republic of Congo
- 50 Denmark
- 51 Djibouti
- 52 Dominica
- 53 Dominican Republic
- East Timor (see Timor-Leste)
- 54 Ecuador
- 55 Egypt
- 56 El Salvador
- England (see United Kingdom)
- 57 Equatorial Guinea
- 209 Eritrea
- 210 Estonia
- 58 Ethiopia
- 59 Falkland Is.
- 60 Faroe Is.
- Federated States of Micronesia (see Micronesia)
- 61 Fiji
- 62 Finland
- 63 France
- 64 French Guiana
- 65 French Polynesia
- 66 Gabon
- Galapagos Is. (see Ecuador)
- 67 Gambia
- 211 Georgia
- 69 Germany
- 70 Ghana
- 71 Gibraltar
- Gilbert Is. (see Kiribati)
- 72 Greece
- 73 Greenland
- 74 Grenada
- Grenadines (see St. Vincent)
- Guadalcanal (see Solomon Is.)
- 75 Guadeloupe
- 76 Guam
- 77 Guatemala
- 78 Guinea
- 79 Guinea-Bissau
- 80 Guyana
- 81 Haiti
- 82 Honduras

*No. Country Name*

- 83 Hong Kong
- 84 Hungary
- 85 Iceland
- 86 India
- 87 Indonesia
- 88 Iran
- 89 Iraq
- 90 Ireland
- Isle of Man (see United Kingdom)
- Isle of Pines (see Cuba)
- 91 Israel
- 92 Italy
- Ivory Coast (see Cote d'Ivoire)
- 94 Jamaica
- 95 Japan
- Java (see Indonesia)
- 96 Jordan
- Kashmir (see India)
- 212 Kazakhstan
- 97 Kenya
- 98 Kiribati
- Korea (see N. Korea or S. Korea)
- 231 Kosovo
- 101 Kuwait
- Kwajalein (see Marshall Is.)
- 213 Kyrgyzstan
- Labrador (see Canada)
- 102 Laos
- 214 Latvia
- 103 Lebanon
- 104 Lesotho
- 105 Liberia
- 106 Libya
- 107 Liechtenstein
- 215 Lithuania
- 108 Luxembourg
- 109 Macao
- 229 Macedonia
- 110 Madagascar
- 111 Madeira Is.
- 112 Malawi
- 113 Malaysia
- 114 Maldives
- 115 Mali
- 116 Malta

*No. Country Name*

- Mariana Is. (see Northern Mariana Is.)
- 216 Marshall Is.
- 117 Martinique
- 118 Mauritania
- 119 Mauritius
- 217 Mayotte
- 120 Mexico
- 218 Micronesia
  - Miquelon (see St. Pierre)
- 219 Moldova
- 121 Monaco
- 122 Mongolia
- 232 Montenegro
- 123 Montserrat
- 124 Morocco
- 125 Mozambique
  - Myanmar (see Burma)
- 126 Namibia
- 127 Nauru
- 128 Nepal
- 129 Netherlands
- 130 Netherlands Antilles
  - Nevis (see St. Christopher)
- 131 New Caledonia
  - New Guinea (see Papua New Guinea)
  - New Guinea, West (see Indonesia)
  - New Hebrides (see Vanuatu)
- 132 New Zealand
  - Newfoundland (see Canada)
- 133 Nicaragua
- 134 Niger
- 135 Nigeria
- 136 Niue
- 99 North Korea
  - Northern Ireland (see United Kingdom)
- 137 Northern Mariana Is.
- 138 Norway
  - Okinawa (see Japan)
- 139 Oman
- 141 Pakistan
- 220 Palau
- 233 Palestinian Territories
- 142 Panama

*No. Country Name*

- 143 Papua New Guinea
- 144 Paraguay
- 145 Peru
- 146 Philippines
- 147 Pitcairn
- 148 Poland
- 149 Portugal
- 150 Puerto Rico
- 151 Qatar
- 152 Reunion
  - Rhodes (see Greece)
  - Rhodesia (see Zimbabwe)
- 153 Romania
- 193 Russia
- 154 Rwanda
  - Saba (see Netherlands Antilles)
  - Sabah (see Malaysia)
  - Saipan (see Northern Mariana Is.)
- 155 Samoa
  - Samoa, American (see American Samoa)
  - Samoa, Western (see Samoa)
- 156 San Marino
- 157 Sao Tome & Principe
  - Sardinia (see Italy)
- 158 Saudi Arabia
  - Scotland (see United Kingdom)
- 159 Senegal
- 203 Serbia
- 160 Seychelles
  - Shetland Is. (see United Kingdom)
  - Sicily (see Italy)
- 161 Sierra Leone
- 162 Singapore
- 221 Slovakia
- 222 Slovenia
  - Society Is. (see French Polynesia)
- 163 Solomon Is.
- 164 Somalia
- 165 South Africa
- 100 South Korea
- 166 Spain
- 167 Sri Lanka

<i>No.</i>	<i>Country Name</i>
	St. Barthelemy (see Guadeloupe)
168	St. Christopher & Nevis
	St. Croix (see Virgin Is.)
	St. Eustatius (see Netherlands Antilles)
169	St. Helena
	St. John (see Virgin Is.)
	St. Kitts (see St. Christopher)
170	St. Lucia
	St. Maarten (see Netherlands Antilles)
	St. Martin (see Guadeloupe)
171	St. Pierre
	St. Thomas (see Virgin Is.)
172	St. Vincent & Grenadines
173	Sudan
	Sumatra (see Indonesia)
174	Surinam
175	Swaziland
176	Sweden
177	Switzerland
178	Syria
	Tahiti (see French Polynesia)
179	Taiwan
223	Tajikistan
180	Tanzania
	Tasmania (see Australia)
181	Thailand
	Tibet (see China)
	Timor Is. (see Timor-Leste or Indonesia)
200	Timor-Leste
	Tobago (see Trinidad & Tobago)
182	Togo
183	Tonga
	Tortola (see British Virgin Is.)
184	Trinidad & Tobago
	Truk (see Micronesia)
185	Tunisia
186	Turkey
224	Turkmenistan
225	Turks & Caicos
	Tutuila (see American Samoa)
187	Tuvalu
	U.S. Virgin Is. (see Virgin Is.)
188	Uganda

<i>No.</i>	<i>Country Name</i>
226	Ukraine
189	United Arab Emirates
190	United Kingdom
191	United States
	Upper Volta (see Burkina Faso)
192	Uruguay
227	Uzbekistan
194	Vanuatu
195	Vatican City
196	Venezuela
197	Viet Nam
	Virgin Gorda (see British Virgin Is.)
198	Virgin Is.
	Virgin Is., British (see British Virgin Is.)
	Virgin Is., U.S. (see Virgin Is.)
199	Wake Is.
	Wales (see United Kingdom)
	West Africa (see Namibia)
	West New Guinea (see Indonesia)
	Western Sahara (see Morocco)
	Western Samoa (see Samoa)
201	Yemen
	Zaire (see Dem. Rep. of Congo)
205	Zambia
	Zanzibar (see Tanzania)
206	Zimbabwe



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